

Sevier County Resources

(Please submit revisions to DCS Resource Linkage Coordinator Karen.Lynn.Brown@tn.gov)

In addition to this resource guide, you may also dial 2-1-1 (Tennessee's community services help line) from your phone and ask for resource information for your county. If you have access to the internet, you can be linked to resources by going to www.kidcentraltn.com.

To report abuse or neglect: 1.877.237.0004

ADVOCACY

- * **CASA OF SEVIER COUNTY**
A Child's Voice in Court, Inc.
Director Jim Worden
200 Parkway, P.O. Box 5556, Sevierville, TN 37862
PH. 865-654-7097
FAX 865-365-1556
CASA is a court appointed special advocate program for children who have been abused or neglected. CASA explores the history of each child assigned by juvenile court and makes recommendations to the judge regarding the best interest of the child/children.

- * **DEPARTMENT OF CHILDREN'S SERVICES - SEVIER COUNTY**
115 Allensville Road Suite 105
Sevierville, Tennessee 37876 -1609
(865) 429-7012
Fax: (865) 429-7011

- * **SAFE HARBOR CHILD ADVOCACY CENTER**
The Child Advocacy Center is mandated by the state to serve the severely neglected, physically and sexually abused children and children who have been a witness to a violent crime or act. SAFE HARBOR serves the 4th Judicial District, consisting of Cocke, Grainger, Jefferson & Sevier Counties.
P.O. Box 4536
Sevierville, Tennessee 37864-4536
Phone (865) 774-1777
Fax (865) 774-8063

- * **SEVIER COUNTY JUVENILE SERVICES**
125 Court Ave, Suite 305 West, Sevierville, TN 37862
865-453-9064

ALCOHOL & DRUG TREATMENT PROGRAMS AND SUPPORT

- * **AGAPE**
428 East Scott Avenue, Knoxville, TN 37917
(865) 525-1661 (Office)
(865) 546-7577 (Admissions)
(865) 525-0596 (Service/Intake Program)
This is a residential therapeutic community for women in recovery from chemical addiction. Applicants must have 72 hours sobriety, be at least 18 and ambulatory.
Admission preference to pregnant, IV drug users, others if space is available.

- * **ALANON/ALATEEN**
(865) 525-9040
Modeled on the Twelve Steps of AA, Alanon provides support and information to families and friends coping with the alcoholic. Alateen provides support and information for children 10 to 20 years of age whose lives are affected by the drinking of relatives or friends.

- * ALCOHOLICS ANONYMOUS
865-436-2391 (Gatlinburg)
Twelve Step support group for those who are addicted to alcohol. Local meetings are held throughout the area.

- * BRADFORD HEALTH CENTER
Knoxville, TN
693-9326
Bradford provides in-patient and outpatient alcohol and drug recovery services.

- * BROOKHAVEN RETREAT
1016 King Road, Seymour TN 37865
865-573-0698 Intake 423-587-7337

- * CORNERSTONE OF RECOVERY
1120 Topside Rd., Louisville, TN 37777
(865) 970-7747
Serves all areas. Provides systems of sobriety for patients which include inpatient, outpatient, support living and aftercare. Services for male adolescents and adults.

- * COVENANT COUNSELING
Send referrals to Donna Mitchell, LMSW President/CEO
donnamitchell@comcast.net
Contact: 865-254-6045
Counties served -Grainger, Blount, Sevier, Hamblen, Jefferson, Knox, and Anderson.
Services include Alcohol / Drug and Mental Health, Assessments, Alcohol and Drug Treatment and Education, Parenting, Anger Management, Individual and Family, and mental health counseling.
Funding: Self-pay on a sliding scale.

- * CROSSROADS COUNSELING CENTER
Contact: 865-286-5637
Address: 118 Joy Street
Sevierville, TN 37862
crossroads@crossroadsccctn.com
Services: Individual, couples, and family counseling,
Outpatient / Intensive Outpatient Substance Abuse Treatment.
Insurance accepted: Blue Care, Tenn Care Select, Atena, Blue Cross / Blue Shield, Cigna, United Healthcare, Life Sync (a Humana company), Magellan.

- * ENGLISH MOUNTAIN RECOVERY
1096 Alpine Drive, Sevierville, TN 37876
(877) 459-8595 Intakes(877) 459-8595 (865) 774-9797

- * HOPE OF EAST TENNESSEE, INC.
161-D Robertsville Rd., Oak Ridge, TN 37830
(865) 482-4826
Serves all areas. Offers room, board, and counseling in a structured drug-free supportive environment.
Long-term residential (halfway house) alcohol and drug treatment.

- * JELLINIK CENTER (men only)
Knoxville, TN
(865) 525-4627
Provides rehabilitation services for men only.

- * MIDWAY REHABILITATION CENTER
Knoxville, TN
(865) 522-0301
Rehab services.

- * NARCOTICS ANONYMOUS
1-800-249-0012
(865) 583-3536 (Helpline)
Narcotics Anonymous is a Twelve Step support group for those who are addicted to drugs. A Helpline is answered close to meeting times in our local area. Local meetings are held throughout the area.

- * VILLAGE BEHAVIORAL HEALTH
Clay McCoy, Director of Business Development
865-380-4452 (referrals) 865-970-1866 (fax)
Clay.McCoy@AcadiaHealthcare.com
Contact: 865-970-1263 or website is www.VillageBH.com.
Most commercial insurances accepted, TennCare, private pay, and some select other funding sources.
Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

TENNESSEE PSYCHIATRIC RESIDENTIAL PLACEMENT FOR ADOLESCENTS

- * MADISON OAKS ACADEMY-
Psychiatric residential treatment for children and adolescents from the age of 9-17
49 Old Hickory Blvd., Jackson, TN 38305
Office: 731-668-5880
FAX: 731.668.5870
Kristen Cox, BS MHP - 217-556-3434 (Middle TN Assessments)
Tina Ayers- 731-614-2832 (Northwest and Southwest TN Assessments)

- * YOUTH VILLAGES- DEER VALLEY -Linden, TN

- * CEDAR GROVE- Sex Offenders

- * ROLLING HILLS- Psychiatric Hospital

- * LAKE SIDE- Psychiatric Hospital

- * ARROWHEAD RANCH-NORMANDY, TN (Boys Only -Level 1 Facility, 1 Year Commitment)

- * OASIS CENTER- Shelter In Nashville, TN

- * CUMBERLAND HEIGHTS- (Psych Residents -Nashville) Janice Vance 615-636-1175

- * HERMITAGE HALL- Nashville, TN (Male Adolescent Sex Offenders, Level IV)

- * SEQUEL YOUTH SERVICES
 - Norris Academy: Admission Director 865-494-5554 Ext.340

- Kingston Academy: Admission Director Dawn Kozlowski-Dunaway 865-376-2296
- * McDowell- Dyersburg, TN (Detention Beds)
- * OAK PLAINS ACADEMY
- * VILLAGE BEHAVIORAL HEALTH
 - Clay McCoy, Director of Business Development
 - 865-380-4452 (referrals) 865-970-1866 (fax)
 - Clay.McCoy@AcadiaHealthcare.com
 - Contact: 865-970-1263 or website is www.VillageBH.com.
 - Most commercial insurances accepted, TennCare, private pay, and some select other funding sources.
 - Residential Treatment Facility with a SACS accredited private school. Specializes in helping children, ages 13-17, who struggle with mental health and/or substance abuse issues. Serves all counties in Tennessee.

OUTPATIENT/ INTENSIVE OUTPATIENT PROVIDER

- * MENTAL HEALTH CO-OP (Nashville- Michael Kershner 615-743-1623)
- * HEALTH CONNECT AMERICA (Several Locations)
- * CENTERSTONE
- * GUIDANCE CENTER- Smyrna, TN
- * TEEN TRAX -Murfreeseboro, TN

ADDICTION/ SUBSTANCE ABUSE FACILITIES

- * THE BRIDGE RECOVERY- BOWLING GREEN, KY (ADULTS)
- * FOUNDATION RECOVERY- CA- Marketer - Nashville (Adults)
- * BHG RECOVERY Group For Opiate Addiction (Adults)

BUDGETING/FINANCIAL GUIDANCE AND SELF-SUFFICIENCY

- * CATHOLIC HISPANIC MINISTRY
 - (865) 637-4769
 - Provides assistance and guidance for Hispanic families, financial assistance.
- * CLEARPOINT/CREDABILITY
 - Financial Counseling and Financial Management Programs
 - 309 College Street, Maryville, TN 37804
 - (800) 251-2227
- * DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER
 - Sevierville, TN
 - (865) 453-7131
 - Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

- * KNOX HOUSING PARTNERSHIP
109 N Winona Street, Knoxville, TN 37917
(865) 637-1679
Personal Financial Counseling

- * SEVIER COUNTY PUBLIC LIBRARY
408 High Street, Sevierville, TN 37862
Contact :(865) 453-3532
Gatlinburg Branch –Contact: 436-5588
Kodak Branch Contact: 933-0078
Pigeon Forge Branch Contact: 429-7490
Seymour Branch Contact: 573-0728
Pittman Center Branch Contact: 774-6033
Offers free educational and foreign language learning resources, free computer use, job search help and trainings, budgeting and much more information

- * TAX PAYER ADVOCATE SERVICES - IRS PROBLEMS -
Toll-free Number (877) 777-4778
Taxpayer Advocate Services

- * TENNESSEE CAREER CENTER
(865) 379-5525

CHILDREN AND YOUTH SERVICES

- * AMERICAN RED CROSS
Knoxville, TN
(865) 584-2999
The Red Cross provides classes and training including baby-sitting training, first aid and disaster training (all ages) & as well as learning to swim. Red Cross also responds to emergency/disasters such as homes that have burned down, with relief for families.

- * BIG BROTHERS/ BIG SISTERS
Knoxville, TN
523-2179
Provides mentoring services to children throughout East Tennessee.

CHILDCARE/ SUMMER PROGRAMS

- * BOYS & GIRLS CLUB OF THE SMOKY MOUNTAINS
Sevierville Branch: 209 McMahan Avenue, Sevierville 428-6550
Pigeon Forge Branch: 225 Pine Mountain Rd, Pigeon Forge 774-0039
Gatlinburg Branch: 742 Parkway, Gatlinburg 436-4600
Kodak Branch 4125 Douglas Dam Rd., Kodak 933-3718
Seymour Branch 122 Boyd's Creek Highway Seymour, TN 37865 (865) 577-1080
A community sponsored recreation option that gives children a sense of belonging in their communities and supervised appropriate activities.

- * EAST TENNESSEE CHILD CARE RESOURCE AND REFERRAL NETWORK
600 Henley Street UT Conference Center, Suite B045 Knoxville, TN 37996-4102
Contact: (865) 974-7750
Helps parents seeking childcare locate providers in their area.

CLOTHING

- * CARE AND SHARE
(865) 428-3908
Clothing closet for families in need.
- * C.R.O.S.S. Ministries
865-579-6192
Counties Served: Sevier
Services Provided: Food, Rental Assistance, Rent / Utility Deposit, Utilities Assistance,
Seymour service area only
- * NEW HOPE CHURCH OF GOD
865-428-0789
Clothing closet for families in need. Clothing available Fridays from 9:00a-12
- * SALVATION ARMY
P.O. Box 6747 806 W. Main St., Sevierville, TN. 37864
(865) 908-4010
Good, used clothing, household items, furniture, etc. Available to families at a reduced rate.
- * SEYMOUR HEIGHTS CHRISTIAN CHURCH
865-577-0842
Clothing closet for families in need.
- * TREASURES FROM THE HEART- SMARM Thrift Shop
Sevierville- Corner of Court and Cedar Street
(865) 908-8441
Seymour- 10537 Chapman Hwy. Seymour, TN 37865
(865) 577-1331
Clothes, shoes, house wares, books, appliances, seasonal decorations, furniture for very low prices.
Proceeds go to SMARM.
- * THE CARING CLOSET
865-429-7005
Clothing closet for families in need.
- * TRINITY EPISCOPAL CHURCH
865-436-4721
Clothing closet for families in need.

COUNSELING/ MENTAL HEALTH

-
- * CATHOLIC CHARITIES
3009 Lake Brook Blvd, Knoxville TN 37909
(865) 524-9896
Offers reality based therapy that helps clients gain effective control of their lives through increased self-awareness. Services include individual, family, marital and group therapies. Services are provided on a voluntary basis with payment based on a sliding scale.

 - * CHEROKEE HEALTH SYSTEMS
Seymour Office
10731 Chapman Highway, Seymour, TN 37865
865-573-0698

 - * CONTACT HELPLINE
P.O. Box 11234, Knoxville, TN 37939
(865) 523-9124 (Hotline)
(865) 523-9108 (Business)
Serves all areas. Phone volunteers, who are trained to do supportive listening, suicide prevention, crisis intervention and give information and referral when needed, provide services 24 hours per day. Services include KIDKALL, a children's helpline: Parent Helpline; and a Reassurance program for the elderly and shut-in.

 - * HEALTH CONNECT AMERICA, INC
1517 East Andrew Johnson Hwy, Morristown, TN 37813
423-839-2550 Phone
423-839-2552 FX
www.healthconnectamerica.com
Providing In-home services for families who are identified as "at risk," Case management Services for support in the home, and Medication Management Services. HCA also provides Mental Health IOP, and Alcohol and Drug IOP. HCA serves Grainger, Hamblen, Cocke, Claiborne, Sevier, Hawkins, Hancock, Jefferson, and Greene Counties.

 - * HELEN ROSS MCNABB
Sevier County Outpatient Center
Monday - Friday
8:00 a.m. - 5:00 p.m.
647 Wall Street, Sevierville, TN 37862
Office: (865) 429-0557
After Hours: (865) 637-9711
Services Offered: Outpatient mental health services

 - * PENINSULA OUTPATIENT SERVICES
Sevier County
865-453-3446
Provides the following outpatient mental health services for children and adolescents ages 2-17 adult; adults 18 years and up. Services include: group, individual, and family therapy; case management; intensive case management; support groups; medication management; forensic evaluation services; and assessment and referral for services.

* YOUTH VILLAGES- INTERCEPT PROGRAM

1-866-791-9224

The Youth Villages Intercept in-home services program provides treatment to troubled children and families in their own homes at times convenient for the families.

* YOUTH VILLAGES SPECIALIZED CRISIS SERVICES

1-866-791-9224

Provides assessment and evaluation of children and youth, up to age 18, who are experiencing a psychiatric emergency. Specially trained crisis counselors are available 24 hours a day to respond to crises rapidly and effectively, wherever they occur.

CRISES

TOLL-FREE STATEWIDE CRISIS TELEPHONE LINE FOR ADULTS

1-855-CRISIS-1 or (1-855-274-7471)

MOBILE CRISES UNIT for children in the counties of Blount, Knox, and Sevier, call (865) 539-2409. (Helen Ross McNabb)

MOBILE CRISES UNIT for children in Jefferson County, Cocke County, Hamblen County, Grainger County, and Claiborne County, call Youth Villages Mobile Crises (866) 791-9224.

DOMESTIC VIOLENCE SHELTERS

CEASE (Hamblen, Grainger, Claiborne Counties)

(423) 581-7029

Haven House (Blount County)

(865) 982-1087

SafeSpace (Sevier, Jefferson, Cocke Counties)

24 Hour Crisis Line: 1-800-244-5968

Serenity House (Knox County)

(865) 971-4673

LEGAL AID

Cocke & Jefferson Counties

(423) 928-8311

Sevier & Knox Counties

(865) 637-0484

Hamblen County

(423) 587-4850

HELP LINES

Contact Helpline

(865) 523-9124 (Hotline)

(865) 523-9108 (Business)

Serves all areas. Phone volunteers, who are trained to do supportive listening, suicide prevention, crisis intervention and give information and referral when needed, provide services 24 hours per day. Services include KIDKALL, a children's helpline: Parent Helpline; and a Reassurance program for the elderly and shut-in.

Sexual Assault Crisis Center

(800) 656-4673

(865) 522-7273

National Domestic Violence Hotline

(800) 799-7233

Tennessee Coalition Against Domestic & Sexual Violence

(800) 356-6767

Tennessee Dept. of Children's Services (to report child abuse)

(877) 237-0004

DISABILITY SERVICES, EDUCATION & TRAINING

* AMERICAN COUNCIL FOR THE BLIND

1-800-424-8666

National information, referral, and consumer advocacy.

* AT&T CARE FOR CUSTOMERS WITH DISABILITIES

1-888-390-7770

Billing inquiries, to apply for reduced rates on long-distance calls carried by BellSouth (for people whose disability requires use of a text telephone), to request a copy of the text telephone (TTY) directory, and other services for customers with disabilities. Some long-distance companies offer special rates, free services, or special equipment for people with disabilities; call your long-distance company to inquire.

* APPALACHIAN THERAPY CENTER

829 E. Lamar Alexander Parkway, Maryville, TN 37804

(865) 977-4076

Serves Blount and Sevier County. The Appalachian Therapy Center provides physical therapy, rehab, occupational and speech therapy, and aquatic therapy. The work hardening program helps individuals who have had a work related injury. The "don't fall" program helps to teach seniors how to maintain balance to avoid injury.

* APPLIED BEHAVIOR ANALYSIS (ABA) RESOURCES IN EAST TENNESSEE

Locations:

Behavior Consultants

601 Concord Street, Ste. 114

Knoxville, TN 37919

865 523 6273

Parent-Child Services Group, Inc.
1225 E. Weisgarber Road
Suite 180 S
Knoxville, TN 37909
865 584 5558
Fax: 865 584 6607
www.parent-childservices.com
Contact: Lynne F. Harmon, M.A., CCC-SLP
Lynneellen@aol.com

Scarab Behavioral Health Services (East Region ABA Program)
Medical Arts Building
603 Main Street, Suite 1005
Knoxville, TN 37902
865 540 1042
Fax: 865 540 1044
www.scarabhealth.com
Contact: Jason Otto
jotto@scarabhealth.com

- * ARC OF TENNESSEE
3000 North Central, Knoxville, TN 37917
(865) 524-1311
A family-based organization committed to securing for all people with mental retardation or other disabilities the opportunity to choose and realize their goals of where and how they live, learn, work, and play. They empower and support individuals and their families through advocacy and education services. They encourage and promote inclusion within communities across the state of individuals with mental retardation and other disabilities as they live, learn, work and play.

- * DISABILITY RESOURCE CENTER
900 East Hill Avenue, Suite 120, Knoxville, TN 37915
(865) 637-3666
(865) 637-6796 TTY (for deaf only)
Provides information and referral, peer support advocacy, and independent living skills training for persons with disabilities.

- * EASTER SEALS
Breda Drive, Knoxville, TN
(865) 688-5080
Provides equipment such as wheelchairs, walkers, must be referred by an agency or physician.

- * SEVIER COUNTY HEALTH DEPARTMENT
CSS (Children's Special Services) Program
P.O. Box 4648
719 Middle Creek Road, Sevierville
865-453-1032
The CSS Program assists with medical treatment for children from birth to 21 years age who have a chronic illness or a medical condition that may affect the functioning of a child. A team approach is used to assist

families in obtaining coordinated and comprehensive health care for their child. Other services covered are medical supplies/drugs, therapy, hearing evaluations, and special foods.

- * SEVIER COUNTY SCHOOLS- Special Education
Trula Lawson Center
550 Eastgate Rd. Sevierville, TN 37862
Dr. Sandy Enloe 428-5793
A special need Pre-school designed to assist special needs children prepare for school and meet their individual needs.
- * SOAR_SSI/SSDI OUTREACH, ACCESS, AND RECOVERY TECHNICAL ASSISTANCE SOAR TA). Fast track for obtaining disability <http://www.prainc.com/soar/>
This national project is designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults who are homeless or at risk of homelessness, and have a mental illness and/or a co-occurring substance use disorder.
- * TENNESSEE'S EARLY INTERVENTION SYSTEM (TEIS)
Tennessee's Early Intervention System is a (federally funded) voluntary educational program for families with children birth through age two with disabilities or developmental delays.
Serves all counties in the Smoky Region. To make a referral contact 1-800-852-7157.
- * TENNESSEE INFANT PARENT SERVICE (TIPS School)
2726 Island Home Blvd., Knoxville, TN 37920
(865) 579-3099
TIPS is a statewide home-based program for the families of preschoolers having hearing loss, vision loss, multiple challenges, a diagnosed condition that has a high probability of resulting in developmental delay. TIPS also provide a link between the child's home-based program and childcare environment. Serving children ages birth through three.
- * TN PROTECTION AND ADVOCACY, INC.
(865) 689-9020

EDUCATION

- * AMERICAN RED CROSS
P.O. Box 50156, Knoxville, TN 37909
6920 Middlebrook Pike, Knoxville TN. 37909
Jess Hernandez 584-2999
Offers educational guidance and advice to adults seeking a GED and a further education.
- * DOUGLAS CHEROKEE HEAD START – Sevier County
Douglas Dam Head Start
1395 Douglas Dam Rd
Sevierville, TN 37876-1568
(865) 428-5010
Locations:

Harrisburg Headstart
1814 Old Harrisburg Rd
Sevierville, TN 37876-2138
865) 429-5602

Boyd's Creek Headstart
2536 Boyd's Creek Hwy
Sevierville, TN 37876-0240
(865) 908-0627

- * SEVIER COUNTY SCHOOLS ADULT EDUCATION
300 Cedar St., Sevierville, TN 37862
Curtis Clabo 428-9175
Assists adults in acquiring basic skills, acquiring a high school diploma or GED, and with high school refresher classes before attending college

- * UNIVERSITY OF TENNESSEE EXTENSION - Sevier County
752 Old Knoxville Hwy, Sevierville, TN 37862
865-453-3695
Offers information and programs on Gardening, 4-H, Nutrition, Healthy Meal Planning, Grocery Shopping, Diabetes, Health & Safety, Managing Money, and Parenting.

- * VETERANS UPWARD BOUND
1912 Andy Holt Avenue, 25 HPR Bldg.
University of Tennessee
Knoxville, TN 37996
(865) 974-4466
For veterans (low-income or first in family to go to college) who are potential college students, even if they need a GED first. Free services to prepare for enrollment in postsecondary program at vocational, technical, or college level. Must have been discharged from military on or after January 31, 1955, under conditions other than dishonorable.

FOOD AND NUTRITION

- * CHURCH OF CHRIST
Sevierville
865-453-8009
Food pantry that assists families in need.

- * CHURCH OF GOD
Gatlinburg
865-428-8621
Food pantry that assists families in need.

- * CHURCH OF JESUS CHRIST OF LETTER DAY SAINTS
865-453-5769
Food pantry that assists families in need.

- * C.R.O.S.S. MINISTRIES
865-579-5769
Food pantry that assists families in need.

- * DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER
Sevierville, TN
(865) 453-7131
Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

- * DOUGLAS-CHEROKEE SENIOR NUTRITION PROGRAM
Sevierville, TN
(865) 774-1229 OR (865) 453-7131
Provides home-delivered meals to homebound senior citizens age 60 and older.

- * HOUSE OF LIGHT CHURCH
865-428-4480
Food pantry that assists families in need.

- * NEW HOPE CHURCH OF GOD
865-428-0789
Food pantry that assists families in need.

- * ONE HARVEST Oneharvest.org
Provides grocery relief and financial support. Groceries are sold in a quantity that can fit into a medium-sized box at \$37.50 per unit. Each month's menu is different from the previous month and consists of both fresh and frozen items. Generally, one unit of food assists in feeding a family of four for about one week. Accepts Food Stamps.

- * SEVIER COUNTY FOOD MINISTRIES
890 Old Knoxville Highway
(865) 428-5182
Phone (865) 428-5182
Website <http://seviercountyfoodministries.org>
People needing assistance with food are welcome to come in during our hours of operation: Monday, 10-4, Tuesday, 12-4, Thursday, 10-4, or Friday, 2-6. Please bring a photo ID and social security cards or other form of ID for all members of your household.

- * SEVIER COUNTY HEALTH DEPARTMENT
Women Infant and Children (WIC)
P.O. Box 4648
719 Middle Creek Road, Sevierville, TN 37862
(865) 453-1032
(865) 429-2689 Fax
A state funded program that assists pregnant mothers, or parents with pre-school aged children maintain nutrition and a balanced diet, also provides monthly food vouchers.

- * SMOKY MOUNTAIN CHRISTIAN CHURCH
865-453-6031
Food pantry that assists families in need.

HEALTH / MEDICAL

- * BAPTIST HOME CARE
865-428-3996
Counties Served: Sevier
Services Provided: Health Care / Medical
- * BAPTIST SENIOR HEALTH CENTER
865-549-4891
Counties Served: Sevier
Services Provided: Health Care / Medical
- * EAST TN HUMAN RESOURCE AGENCY - KNOX COUNTY - CHOICES
9111 Cross Park Drive, # D-100, Knoxville, TN 37923
(865) 251-4897 x1
State Medicaid Waiver Programs
- * FAMILY RESOURCE CENTER
Address: 324 Cedar St., Sevierville, TN 37862
Contact Kim Loveday 428-7999
Helps link families to health care and social services.
- * MOUNTAIN HOPE GOOD SHEPHERD CLINIC
312 Prince St., Sevierville TN 37862
Mary Vance 774-0066
Provides health screenings, pediatric care and general medicine, provides outside referrals if needed, dental extractions, and behavioral counseling.
- * SEVIER COUNTY HEALTH DEPARTMENT
P.O. Box 4648
719 Middle Creek Road, Sevierville, TN 37862
(865) 453-1032
(865) 429-2689 Fax
Office hours are Monday through Friday, 8:00 a.m. – 4:30 p.m.
Provides health services in the areas of: adult and childhood immunizations, communicable diseases, pregnancy testing, sexually transmitted diseases, cancer screening, nutritional supplement program for pregnant women and children (WIC), care coordination for Children Special Services (CCS), care coordination for pregnant women, child health and development (CHAD), breastfeeding information and support, AIDS/HIV testing and counselling, childhood dental services, childhood health screenings, primary care for uninsured adults age 19-64 years, and birth and death certificates.
- * SEVIER COUNTY HEALTHCARE CENTER
Beal St. Sevierville, TN 37862

Jeannie Hogan 453-4747

Local hospital that provides emergency medical care and routine medical treatments.

* TENNESSEE VACCINES FOR CHILDREN PROGRAM

The Vaccines for Children (VFC) Program is a federal program that buys and provides all vaccines recommended for children younger than 19 years who do not have insurance to cover the cost of vaccines. About half of children in Tennessee are eligible. In Tennessee, VFC vaccines are available at all local health departments and through more than 500 other clinics statewide enrolled in the VFC Program. Most pediatricians and many family doctors who see children participate in the VFC Program.

* WOMEN'S CARE CENTER

304 Eastgate Rd., Sevierville, TN 37862

Office: 865.428.4673

24 Hour Help Line: 1.800.712.4357

info@wccsevier.org

Hours:

Monday & Wednesday 10:00 - 3:00

Tuesday & Thursday 12:00 - 5:00

Friday - Sunday Closed

Helps to provide needy women with the care and assistance they need. Pregnancy

Assistance and domestic abuse help.

HISPANIC SERVICES

* ALIANZA DEL PUEBLO

2536 Martin Mill Pike, Knoxville, TN

(865) 573-2254

* HOLA HORA LATINA

PO Box 32192, Knoxville, TN

(865) 588-1923

Exists to bring Latino community together.

* HISPANIC CHAMBER OF COMMERCE

17 Market Square #201, Knoxville, TN

(865) 246-2628

Direct community and business services organization catering to the Hispanic and Latino community.

HOME REPAIR

* HABITAT FOR HUMANITY

865-428-2040

Program will assist in repairing homes for seniors and needy families that meet eligibility requirements and provides low interest home repair loans.

HOUSEHOLD ITEMS

* TREASURES FROM THE HEART- SMARM Thrift Shop

Sevierville- Corner of Court and Cedar Street

(865) 908-8441
Seymour- 10537 Chapman Hwy. Seymour, TN 37865
(865) 577-1331
Clothes, shoes, house wares, books, appliances, seasonal decorations, furniture for very low prices.
Proceeds go to SMARM.

HOUSING/HOMELESSNESS

- * AMERICAN RED CROSS
Knoxville, TN
(865) 584-2999
The Red Cross provides classes and training including baby-sitting training, first aid and disaster training (all ages) & as well as learning to swim. Red Cross also responds to emergency/disasters such as homes that have burned down, with relief for families.

- * KNOXVILLE UNION RESCUE MISSION/ NEW LIFE INN
418 Broadway, Knoxville, TN 37917
(865) 673-6540
Shelter for homeless, counseling, and referral, case management. Offers emergency shelter, meals, and recovery services.

- * KNOX AREA RESCUE MINISTRIES
Serenity Shelter
Location unpublished
(865) 971-HOPE
Serves all areas. Offers 24 hr. crisis line. Serves Battered and emotionally abused women. Provides lodging, clothing and meals, appropriate programs, recovery, referral service.

- * RIDGEVIEW APARTMENTS
865-453-8080
Affordable housing based on income or a fixed reduced rate available to seniors. Must meet eligibility requirements.

- * SEVIERVILLE HOUSING AUTHORITY
865-453-8711
Provides affordable housing based on income or a fixed reduced rate, must meet eligibility requirements.

- * SALVATION ARMY
Men's Shelter
409 North Broadway, Knoxville, TN 37917
(865) 525-0434
Shelter for homeless; must be sober, have valid ID, and be able to work.

- * SAMARITAN HOUSE FAMILY MINISTRIES
865-475-5032
165 Jericho Rd.
Jefferson City, TN 37760

Samaritan House is a women and children's homeless shelter where residents can stay up to 45 days while they seek permanent housing and income. Residents are provided with necessary housing items and food during their stay. Residents must be women or families with children; couples must be married. Samaritan House seeks to be family friendly environment prohibiting the use of drugs and alcohol.

- * SMOKY MOUNTAIN AREA RESCUE MINISTRY (SMARM)
P.O. Box 5968, Sevierville, TN 37864
(865) 908-3153
Provides financial assistance, vouchers, rent assistance, and temporary shelter referral for people in Sevier County that meet guidelines.

- * TENNESSEE VALLEY COALITION TO END HOMELESSNESS
1-877-488-8234
Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

- * TNHOUSINGRESOURCE.ORG
1-866-973-3147 or www.tnhousingresource.org
One-stop shopping for housing and apartments in all counties in Tennessee.

- * VOLUNTEERS OF AMERICA
1501 East Fifth Avenue, Knoxville, TN 37917
(865) 525-7136
Serves all areas. Offers shelter for homeless, case management services focused on increasing self-sufficiency skills, 3 meals a day, advocacy, and referrals to community resources. Must be homeless and either a single woman or family (one or two parent) with children.

- * WOMEN'S SHELTER—JOY BAKER CENTER
409 N. Broadway, Knoxville, TN 37917
(865) 522-4673
Serves battered and emotionally abused women in all areas. Provides shelter, clothing, meals, appropriate programs, recovery, and referral service.

LEGAL

- * LEGAL AID OF EAST TENNESSEE
Jeffrey A. Armstrong
Managing Attorney
1001 West Second North Street
Morristown, TN 37814
423-587-4850 (Ext. 1703)
423-587-4857 (Fax.)
jarmstrong@laet.org
Provides a wide range of civil matters-based on income and assets

- * RURAL LEGAL AID
1-800-483-8457

PARENTING

- * CATHOLIC CHARITIES OF EAST TENNESSEE, INC.
 119 Dameron Ave.
 Knoxville, TN 37917
[\(865\) 603-3864](tel:8656033864)
 Kim Cook, Case Coordinator
 C.H.A.P. is a home-based parent education and support service that provides parenting education, crisis intervention, and case management for families that are experiencing life stressors that impact parenting abilities. C.H.A.P.'s goal is to ensure the safety and well-being of children in the home by increasing parents' skills and coping abilities. Additionally, the C.H.A.P. caseworker assists families in locating and utilizing other services in the community with the goal of empowering the family so that they can recognize issues as they arise and find their own positive solutions. Services provided in Grainger, Blount, and Sevier counties. All services are provided at no cost.

- * FAMILY RESOURCE CENTER
 324 Cedar St., Sevierville TN 37862
 Kim Loveday 428-7999
 Helps to connect families to needed resources.

- * FLORENCE CRITTENTON AGENCY - Agency for Teenage Parenting
 1531 Dick Lonas Rd., Knoxville, TN 37919
 Cindy Dodson 602-2021 Ext. 151
 Assists teenage parents through parenting classes, counseling, and linking to needed assistance.

- * HEALTHY FAMILIES EAST TENNESSEE
 865-637-9711
 Meredith A. Brannan, B.S., Healthy Families Team Leader
meredith.brannan@mcnabb.org
 Office: 865-637-9711 Ext. 1191
 Fax: 865-523-6827
 Helen Ross McNabb C&Y Center
 600 Arthur Street, Knoxville, TN 37921
 Offers education and support services to first time parents. A Family Support Worker visits in the home. Child can stay enrolled in the program until age 5 or they start an educational program like preschool or kindergarten. The program is free. Healthy Families provides child development information, positive parenting skills, school readiness, effective discipline, and fun activities.

- * NEW BEGINNINGS FOR FAMILIES
 Sarah Long, LCSW
 Services Coordinator for New Beginnings for Families
 Helen Ross McNabb Center
 Cell: 865-254-6334
 Work: 865-524-7483 x 217
 New Beginnings In-Home Treatment Services serves Blount and Sevier Counties. We prioritize DCS families, and we provide A&D treatment, mental health, trauma care, parenting for the parents, and case management for the family.

- * PARENTS ANONYMOUS OF TENNESSEE
1-800-356-6767
Parent helpline—a free 24-hour support line for parents.

- * RELATIVE CAREGIVER PROGRAM/FOOTHILLS OMNI COMMUNITY HEALTH Kingston/ALL EAST TN
Contact: (865) 755-3290 or 1-866-321-9111
The Relative Caregiver Program serves every county in East Tennessee. Provides assistance, support to relatives who are raising their grandchildren, nieces, nephews. Includes the following services: Assessment of needs, home and community-based services and referral to other supports, caregiver support groups, enrichment opportunities, family advocacy, short-term case management, one-time emergency financial and/or start-up assistance.

- * SEVIER COUNTY HEALTH DEPARTMENT
HUGS (Help Us Grow Successfully) Program
P.O. Box 4648
719 Middle Creek Road, Sevierville
865-453-1032
The HUGS Program provides ongoing home visits and support for prenatal clients, infants, or children under six years of age who are at risk for medical problems or developmental delays. Services given are: parenting skills education, preventive health teaching, early childhood education, medical care coordination, and prenatal education.

- * TENNESSEE INFANT PARENT SERVICES (TIPS)
2726 Island Home Blvd., Knoxville, TN 37920
Dena Britton 579-3099
Assists parents in caring for infants.

- * WOMEN'S CARE CENTER
304 Eastgate Rd., Sevierville, TN 37862
(865) 428-9175 Ext.3015
Helps to provide needy women with the care and assistance they need. Pregnancy Assistance and domestic abuse help.

RENT & UTILITY ASSISTANCE

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- * C.R.O.S.S. MINISTRIES
Seymour, TN
865-579-6192
Possible assistance with: Food, Rental Assistance, Rent / Utility Deposit, and Utilities
Seymour service area only

 - * DOUGLAS-CHEROKEE NEIGHBORHOOD SERVICE CENTER
750 Old Knoxville Highway, Sevierville, TN 37862
(865) 453-7131
Provides possible food, rent, utility, emergency shelter, housing, health, employment, and family support services.

- * PARKWAY CHURCH OF GOD
865-453-0389
Services local families by providing partial utility assistance- must have a cut off notice.

- * PROJECT HELP (If use KUB)
865-637-6700
Assists families by helping with electric bill payment options.

- * SMOKY MOUNTAIN AREA RESCUE MINISTRY (SMARM)
P.O. Box 5968, Sevierville, TN 37864
(865) 908-3153
Provides financial assistance, vouchers, rent assistance, and temporary shelter referral for people in Sevier County.

- * TENNESSEE VALLEY COALITION TO END HOMELESSNESS
1-877-488-8234
Funds and assistance to pay rent or mortgage to stabilize living situation, when eviction is imminent. Must have some type of sustainable monthly income.

- * SALVATION ARMY
P.O. Box 6747 806 W. Main St., Sevierville, TN. 37864
(865) 908-4010
Provides partial utility assistance to needy families.

TRANSPORTATION

- * EAST TENNESSEE HUMAN RESOURCE AGENCY (ETHRA)
865-428-1795
Provides transportation to and from appointments, must call prior to appointment day to secure a time.

- * GATLINBURG TROLLEY
865-436-3897
Local trolley that runs to various locations throughout the city, low cost.

- * OFFICE ON AGING
865-453-8080
Provides seniors with transportation to and from appointments.
PEOPLE TO PLACES (P2P)
Jefferson City, TN
(865) 397-1250
Provides transportation services for medical services.

- * PIGEON FORGE TROLLEY
865-453-6444
Local trolley that runs to various locations throughout the city, low cost.

- * ROAD TO RECOVERY (Cancer Treatments)
865-584-1668
Provides cancer patients with transportation to medical appointments and treatments.

- * TENNCARE Transportation
1-800-671-4018
Transportation to medical appointments for TennCare enrollees is available through the individual's managed care organization (MCO). Call your managed care organization or the transportation number listed on your TennCare card to find out how transportation is arranged. Must have social security number when calling.

MISCELLANEOUS

- * AID AND ASSIST AT HOME
1645 Downtown West Blvd., Knoxville, TN
800-344-0074
Provides in home care and respite for adults and select cases of children.

- * AT&T
1-888-757-6500
Assistance for low-income families to better afford telephone installation and service. Lifeline Assistance Plan—offers a discounted monthly rate for one telephone line per household at the principal place of residence. Proof of income eligibility will be required. Link up Tennessee—For Tennesseans who cannot afford the entire one-time installation and connection charges to have a telephone. Social worker and/or caseworker must make arrangements for the client. Income must be verified.

- * SEVIER COUNTY SENIOR CENTER
1220 W. Main St., Sevierville, TN 37864
(865) 453-8080

- * UNITED WAY
Sevier County
865-453-4261
The United Way is a local volunteer agency serving Sevier County. Provides information and referral on social services. An annual United Way fundraising campaign supports local agencies providing a variety of services and opportunities to Sevier County residents.