

February 14, 2017
FEMA-4293-DR NR028
State News Desk: (615) 741-0430
FEMA News Desk: (202) 709-0759

News Release

Registration Deadline Passes but FEMA is Still Here to Help

SEVIERVILLE, Tenn. — The deadline for registering with FEMA for disaster assistance for the Sevier County wildfires has passed, but that does not mean recovery efforts have ended or that FEMA is leaving Tennessee.

Debris removal efforts are ongoing in Sevier County and FEMA continues to work with the Tennessee Emergency Management Agency to help survivors and the community recover.

Survivors who have registered for assistance are encouraged to keep in touch with FEMA to track their claims or to notify the agency of changes to their mailing or email addresses or phone numbers. Survivors are also reminded to report insurance settlements or additional damage they may have discovered since their home inspections.

There are several ways to reach FEMA:

- Online at DisasterAssistance.gov (also in Spanish).
- Download [the FEMA mobile app](#) (also in Spanish).
- Call the FEMA Helpline at **800-621-3362 (FEMA)**. Persons who are deaf, hard of hearing or have a speech disability and use a **TTY** may call **800-462-7585**. Toll-free numbers are open daily from **7 a.m. to 10 p.m.**
- Help is available in most languages.

With the Feb. 10 closing of FEMA's disaster recovery center in Gatlinburg, two FEMA representatives are available for questions at the U.S. Small Business Administration's disaster loan outreach center, which is open weekdays through **Monday, Feb. 27**. The SBA center is closed Monday, Feb. 20 in observance of the President's Day holiday.

SBA representatives can assist disaster survivors by providing information about disaster loans, and they can help businesses, private nonprofit organizations, homeowners and renters complete and close SBA loan applications. The center's location and hours are below:

SBA Disaster Loan Outreach Center
Citizens National Bank Building (former United Way office)
906 East Parkway
Gatlinburg, TN 37738

Hours: Mondays to Fridays: 8 a.m. to 4 p.m.
Saturdays and Sundays: Closed

Monday was the deadline for survivors to register with FEMA for disaster assistance. At the close of business Monday, more than **\$11.2 million** was approved in FEMA disaster assistance and SBA loans. That includes:

- **420** survivors approved for FEMA disaster assistance
- **more than \$3.1 million** approved for individuals and families
- **more than \$8.1 million** approved in SBA low-interest disaster loans for homeowners, renters and businesses
- **1,427** survivor visits to the two disaster recovery centers and the Multi Agency Resource Center established during the recovery.

For updates on Tennessee's wildfire response and recovery, follow [@FEMARegion4](https://twitter.com/FEMARegion4) on Twitter and visit [TNEMA.org/](https://www.tnema.org/), [MountainTough.org/](https://www.MountainTough.org/) and [fema.gov/disaster/4293](https://www.fema.gov/disaster/4293).

###

FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.